

Using Information Systems and Technology to Enhance Diabetes Care

National Center for Health in Public Housing Learning Collaborative

February 2019

Diabetes and Clinical Decision Support

eCQI Worksheet (Ambulatory, Essential Version)

What Are We Trying To Improve? How Are We Doing Today?



Performance Drivers for this Target:



- What is your HC currently doing?
- What should it be doing?
- What changes can be made to produce better processes and results

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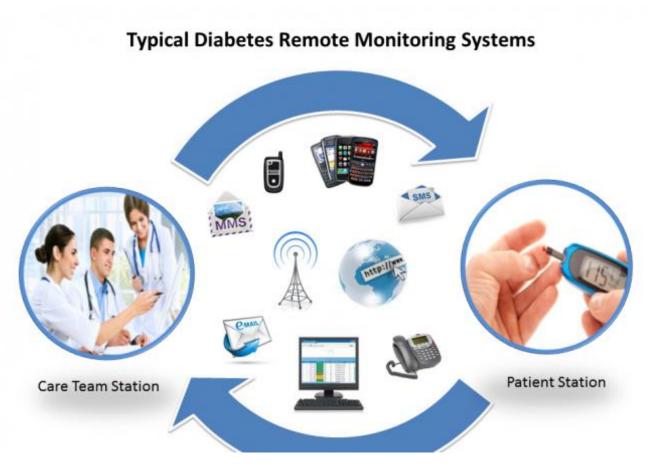
Diabetes

Registry

Run reports of patients who have not been screened/counseled regarding BMI and whose HbA1c is not controlled. Conduct outreach per pre-defined protocol to close these gaps

Information Systems to Enhance Diabetes Care Delivery

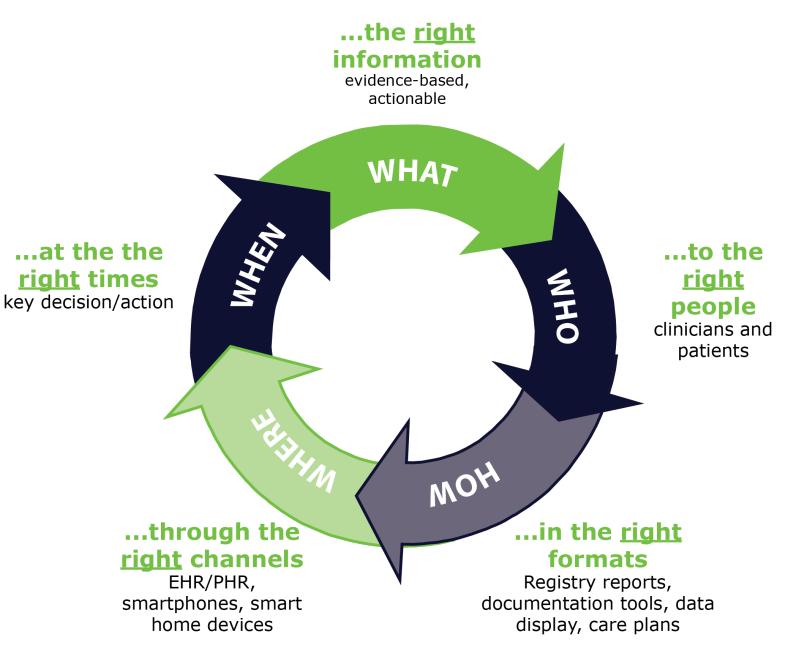
Ensure that diabetes-related information is accurately captured and documented and that health IT helps make the right action an easy one.

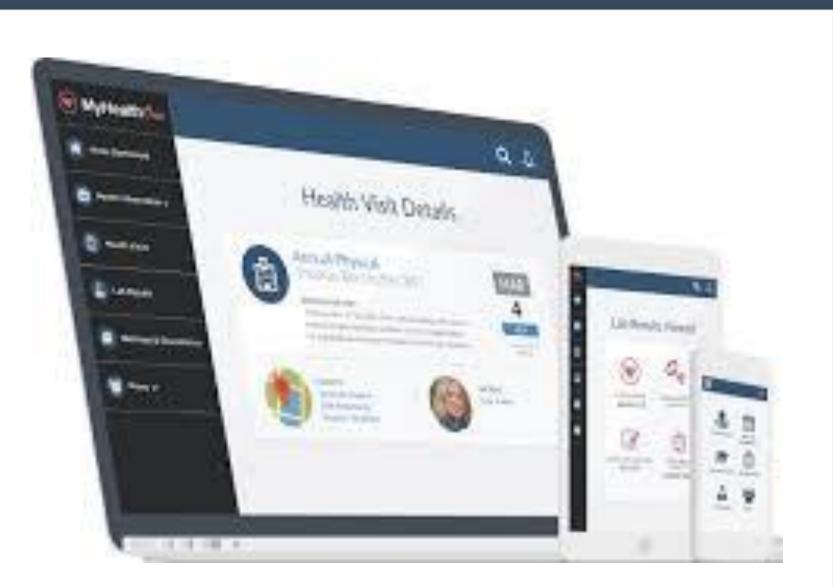


QI SUCCESS FRAMEWORK: CDS FIVE 'RIGHTS' TO IMPROVE TARGETED CARE PROCESSES/OUTCOMES, GET...

Diabetes Data to Drive Improvement

Regularly share and discuss clinical measures and other diabetes-related performance data with the care teams





Online Patient Portals

Telemedicine and Diabetes



- <u>endoECHO@salud.unm.e</u>
 <u>du</u>
- Telehealth has the potential to positively transform the quality and cost-effectiveness of complex diabetes management in adults.

Diabetes Technology

- Insulin Delivery: syringes and pens, pumps
- Self-Monitoring of Blood Glucose: Glucometers, Continuous Glucose Monitors



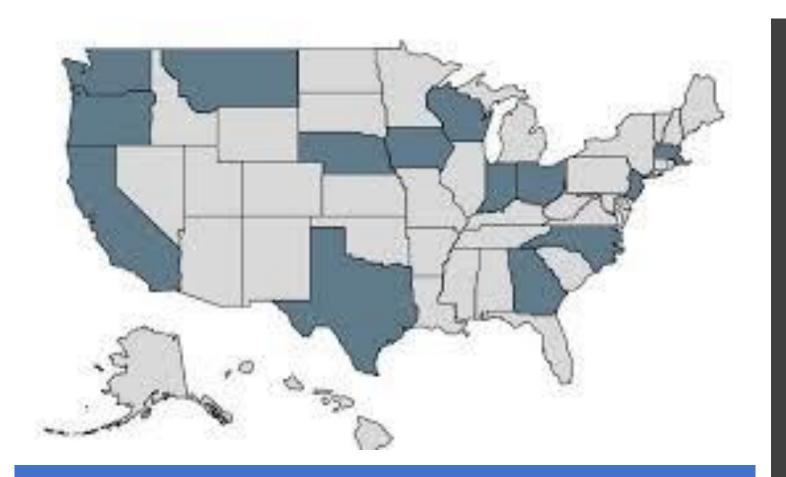
Point of Care Testing



Mobile Phone Text Messaging/Video Games







Build Partnerships to Support QI Efforts

 Engage with primary care associations (PCAs), health center controlled networks (HCCNs), and relevant NCAs

Health Center Resource Clearinghouse



HEALTH CENTER RESOURCE CLEARINGHOUSE

HRSA's Bureau of Primary Health Care (BPHC) has charged the National Association of Community Health Centers (NACHC) with establishing a National Resource Center (NRC) and creating an online resource repository to meet the information needs of professionals for the purpose of building stronger and healthier communities.