

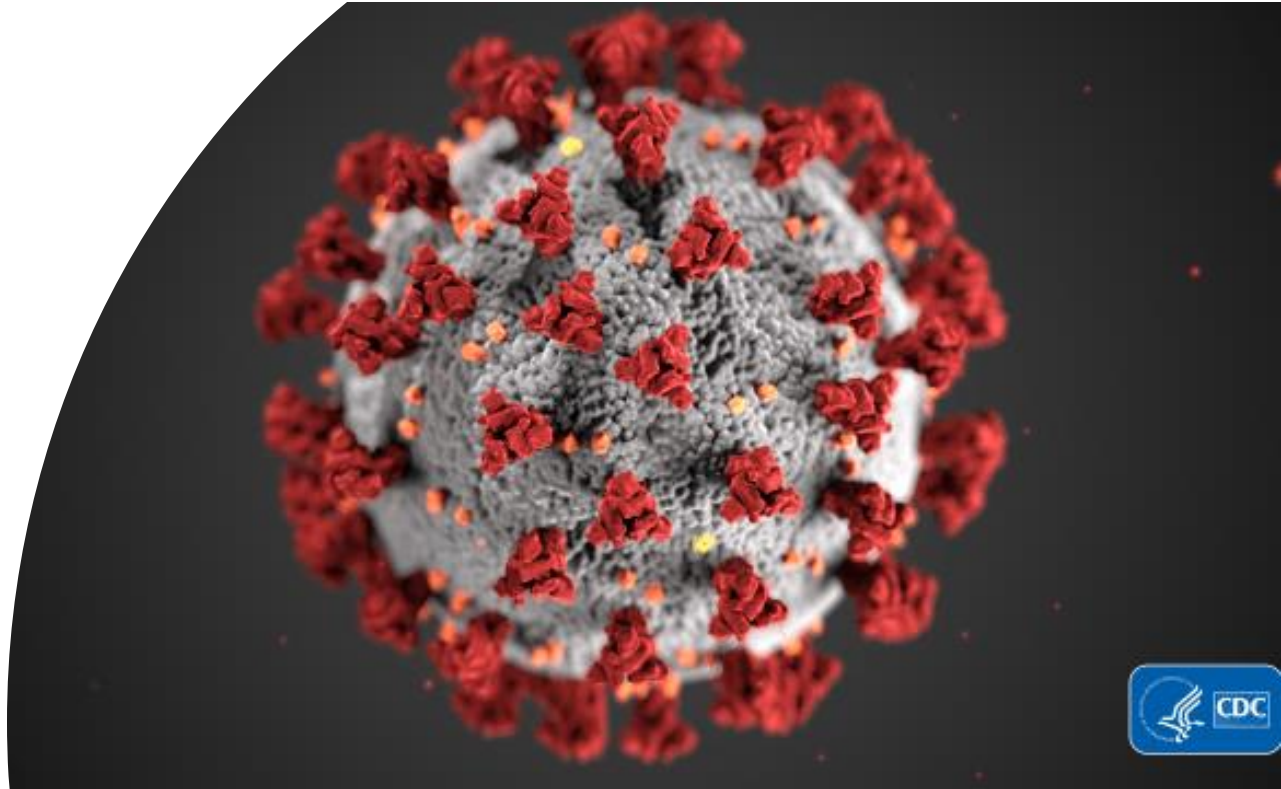
COVID-19 Pandemic

Interventions and
Challenges in Public
Housing Primary care



National Center for Health in Public Housing
a project of North American Management

Wednesday, April 1, 2020



COVID-19 Pandemic Conference Call Agenda

1. PHPC response
2. HUD guidance
3. Community Collaborations:
Preventing and Managing the
Spread of COVID-19 in public
housing
4. Challenges
5. Training Needs

COVID – 19 Overview

Healthcare facilities and clinicians should prioritize urgent and emergency visits and procedures now and for the coming several weeks. The following actions can preserve staff, personal protective equipment, and patient care supplies; ensure staff and patient safety; and expand available hospital capacity during the COVID-19 pandemic:

- A. Delay all elective ambulatory provider visits
- B. Reschedule elective and non-urgent admissions
- C. Delay inpatient and outpatient elective surgical and procedural cases
- D. Postpone routine dental and eyecare visits



COVID 19 - Strategies

Strategies to separate well visits from sick visits:

- A. Scheduling well visits in the morning and sick visits in the afternoon
- B. Separating patients spatially, such as by placing patients with sick visits in different areas of the clinic or another location from patients with well visits.
- C. Collaborating with providers in the community to identify separate locations for holding well visits for children.
- D. Alternatives to Face-to-Face Visits:
Telehealth



HUD's COVID-19 Response

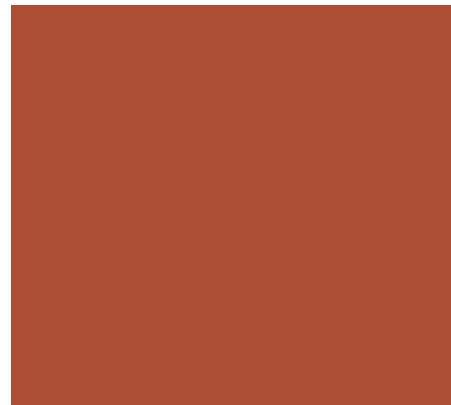


<https://www.hud.gov/coronavirus>

COVID-19 FAQs for the Public Housing, Housing Choice Voucher (HCV) (including the Project-based Voucher Program (PBV)) and Native American Programs)

HUD announced 3/18/20 it will encourage local PHAs to suspend evictions on public housing residents.

IMPLEMENTED ACTIONS FOR PUBLIC HOUSING RESIDENTS in response to COVID-19



- Leasing offices open by appointment only - office numbers are listed below
- Suspension of Notices to Vacate and lease violations for non-criminal activity
- Suspension of evictions for non-criminal activity
- Suspension of routine work orders
- Maintenance staff still performing emergency work orders
- Suspension of housekeeping inspections
- Suspension of late fees
- Suspension of home visits and in-person appointments with caseworkers
- Suspension of all resident activities to include Community Meetings, Tenant Meetings, and Youth Activities
- Transfers, move-ins, move-outs processed on a case-by-case basis
- Existing repayment agreements will be extended
- Recertification deadlines will be extended
- Pest control services will temporarily be suspended in resident's units (excluding health and safety)



COVID 19 - Challenges

- PPE and Testing availability
- Workforce Burnout
- Financial
- Billing/Coding
- HR Issues
- Census

Training and Technical Assistance Needs



Policies



Clinical
Information



Financial



Operations



Special
Populations



Other

Contact Us

Robert Burns
Director of Health
Bobburns@namgt.com

Dr. Jose Leon
Chief Medical Officer
jose.leon@namgt.com

Saqi Maleque Cho DrPH, MSPH
Manager of Policy, Research, and Health
Promotion
Saqi.cho@namgt.com

Fide Pineda Sandoval, CHES
Health Research Analyst
Fide@namgt.com

Chantel Moore
Communications Specialist
Cmoore@namgt.com

Please contact our team for Training and
Technical Support
703-812-8822



THANK YOU!



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