

# Special Populations Roundtable on the Health Center COVID-19 Vaccine Program\*

## Resources and Promising Practices\*\*



\*Special Populations Roundtable was a joint effort of multiple NTTAPs identified herein.

\*\*Resources and Promising Practices were identified and collected during the period from March 12, 2021 through May 21<sup>st</sup>, 2021.

## Special Populations Roundtable - Resources and Promising Practices

### Questions?

- **Submit to HRSA:**  
[https://bphccommunications.secure.force.com/ContactBPHC/BPHC\\_Contact\\_Form](https://bphccommunications.secure.force.com/ContactBPHC/BPHC_Contact_Form)
- **Payment questions:**
  - RHC: [RHC@cms.hhs.gov](mailto:RHC@cms.hhs.gov)
  - FQHC: [FQHC-PPS@cms.hhs.gov](mailto:FQHC-PPS@cms.hhs.gov)
- **Vaccine confidence consultations:**
  - CDC: [confidenceconsults@cdc.gov](mailto:confidenceconsults@cdc.gov)

### Sponsoring NTTAPs:

- National Nurse-Led Care Consortium
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- National Center for Health in Public Housing
  - Bob Burns: [bobburns@namgt.com](mailto:bobburns@namgt.com)
- Migrant Clinicians Network
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- Corporation for Supportive Housing
- Health Outreach Partners
- Association of Asian Pacific Community Health Organizations
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## Promising Practices:

- Work your state immunization program office to get onboarded through their system which will provide VTracks PIN for every site
- Using GAP insurance instead of FTCA for volunteers (such as students, AmeriCorps, etc.)
- Open up vaccine eligibility to all health center patients:
  - Under new program, some Oregon centers can vaccinate anyone:  
[https://www.yakimaherald.com/news/northwest/under-new-program-some-oregon-centers-can-vaccinate-anyone/article\\_3edd2f4b-a502-54e1-b7c0-4e90a71b88f3.html?utm\\_medium=social&utm\\_source=email&utm\\_campaign=us\\_er-share](https://www.yakimaherald.com/news/northwest/under-new-program-some-oregon-centers-can-vaccinate-anyone/article_3edd2f4b-a502-54e1-b7c0-4e90a71b88f3.html?utm_medium=social&utm_source=email&utm_campaign=us_er-share)
- Project Hope (Camden, NJ): Established a Vaccine Clinic Operations Manager who daily tracks master lists of vaccine candidates (patients, community members), reporting, etc.
- Yakima Neighborhood Health Services (WA): Local hotel/banquet facility donated space to accommodate 6-feet apart during post-dose observation period. Given the cold weather in WA, the health center needed indoor space but the clinic does not have it. So, they pay a \$30 daily disinfecting fee to the banquet facility who provides the space for free.
- AxxessPointe Community Health Center (Akron, Ohio), brings services to residents of public housing, including the elderly and disabled, using mobile units and supported in enabling services, outreach by Community Health Workers (CHWs) shared by the Health Center and the local Public Housing Agency who knows the residents, health care providers and public housing managers. (CHWs) with funding from CHW-PATH, an initiative of HUD and HHS/Office of Minority Health.
- NNCC is hosting 25 AmeriCorps members to help support health centers in vaccine rollout. Members schedule appointments, check patients in, and help coordinate second doses. Webinar recording: <https://nurseledcare.phmc.org/past-webinars/item/1016-utilizing-ameri-corps-members-to-support-the-health-center-covid-19-vaccine-rollout.html>
- Minimizing Vaccine Waste (End of day doses)
  - <https://www.healthvermont.gov/sites/default/files/documents/pdf/COVID19-Vaccine-Minimize-Waste-Policy.pdf>
- Establish a Vaccine Clinic Operations Manager who daily tracks master lists of vaccine candidates (patients, community members), reporting, etc.
- Have your staff and providers model getting the vaccine for their peers, wear “I got the vaccine” sticker in the clinic, etc. to boost confidence.
- Using social media featuring videos of providers being inoculated and talking about vaccine safety as an outreach tool to reach patients and other community members.
- Collaborating with Meals on Wheels to get vaccines to homebound individuals.
- Vaccinating homebound patients/populations: <https://philadelphia-cbslocal.com.cdn.ampproject.org/c/s/philadelphia.cbslocal.com/2021/04/14/nurse-practitioner-vaccinating-homebound-philadelphians-with-doses-that-would-have-otherwise-gone-to-waste/amp/>
- For farmworkers, vaccinate as soon as they arrive. Work with farmworker employers to coordinate vaccinations, first and second doses follow-up about second doses and coordinate any necessary support. Utilize mobile teams of outreach workers, interpreters and other

- volunteers to locate and vaccinate farmworkers, and also do education.
- North Carolina Farmworker Health Program (North Carolina), works with employers to coordinate vaccinations of farmworkers as they arrive and to make sure they get their second doses, using mobile teams of interpreters, volunteers, and outreach workers to find farmworker populations and deliver the services and health education in Spanish.
  - North Texas Area Community Health Center (NTACHC) (Fort Worth, TX) partnered with a large local employer (General Motors) to vaccinate employees.
  - Many health centers including NTACHC (Fort Worth, TX), AxxessPointe Community Health Centers (Akron, Ohio), Community Medical Centers (Stockton, CA), have partnered with educational institutions, including universities, colleges and community colleges, to recruit student nurses, doctors, pharmacists, and physician's assistants to administer vaccines.
  - San Benito Health Foundation (Hollister, CA) partnered with San Juan Bautista Rotary Club, the local chapter of the Rotary organization which includes fighting disease as part of its mission and history, on the following tasks to fight COVID-19:
    - Coordinating and staffing food drives in San Juan Bautista and Hollister
    - Assisting with COVID testing and vaccination
    - Assisting with traffic control for vaccinations
    - Pro-actively networking to ensure that eligible residents get vaccinated
    - Educating the public about COVID and the benefits of vaccination
  - San Benito Health Foundation (Hollister, CA) texts its patients encouraging them to schedule the entire family for vaccination at the same time and encourages them to bring their Comadres and Compadres to come in in the same car for vaccination, and make vaccination a social event.
  - Make creative incentives for staff to try and reduce burnout.
  - Dentists and dental hygienists administering vaccines is a promising practice that is unique to FQHCs. The federal authorization was just issued in March - so we're in rapid learning cycles now. Long term we see a lot of opportunities for dental team members to be important part of the vaccine administration workforce.

## Resources:

- Health Center Resource Clearinghouse
  - <https://www.healthcenterinfo.org//covid-19/>
- COVID-19 Vaccine Distribution Clinic Operations Toolkit
  - <https://conferences.nachc.org/nachc/articles/4226/view>
- HRSA COVID-19 FAQs website
  - [COVID-19 Frequently Asked Questions \(FAQs\) | Bureau of Primary Health Care](#)
- BPHC Weekly Survey
  - [Health Center COVID-19 Survey | Bureau of Primary Health Care](#)
- We Can Do It COVID Community:
  - <https://wecandothis.hhs.gov/>
- Utilizing American Rescue Plan funding:
  - <https://bphc.hrsa.gov/program-opportunities/american-rescue-plan/allowable-uses-funding>

- <https://www.kff.org/policy-watch/whats-in-the-american-rescue-plan-for-covid-19-vaccine-and-other-public-health-efforts/>
- COVID-19 and People Experiencing Homelessness RESOURCES AND GUIDANCE
  - <https://nhchc.org/clinical-practice/diseases-and-conditions/influenza/>
- RE: Increasing access to COVID-19 vaccines among people experiencing homelessness
  - <https://nhchc.org/wp-content/uploads/2021/02/Letter-to-states-vaccine-priority-for-homeless-2.pdf>
- Yo me la puse COVID-19 posters and video
  - <https://www.migrantclinician.org/toolsource/resource/yo-me-la-puse-covid-19-vaccination-posters.html>
  - <https://youtu.be/BaoGtp0BajU>
- NCFH COVID web page
  - [COVID-19 - NATIONAL CENTER FOR FARMWORKER HEALTH \(ncfh.org\)](https://www.ncfh.org/covid-19)
- MHP Salud COVID-19 Resources for CHWs
  - <https://mhpsalud.org/online-resources/covid-19/>
- COVID-19 Vaccine: Tips from your Community Health Worker
  - <https://mhpsalud.org/portfolio/covid19-vaccine/>
- Farmworker Justice COVID-19 webpage
  - [http://www.farmworkerjustice.org/advocacy\\_program/covid-19/](http://www.farmworkerjustice.org/advocacy_program/covid-19/)
- NCHPH Public Housing Primary Care COVID-19 Dashboard
  - <https://nchph.org/dashboard/#publications1>
- NNCC COVID-19 page
  - <https://nurseledcare.phmc.org/programs/covid19.html>
- What to Expect When Getting the COVID-19 Vaccine
  - <https://www.migrantclinician.org/toolsource/resource/what-expect-when-getting-covid-19-vaccine.html>
- Safely Conducting “Touchless” Outreach Events During COVID-19 to Bring Services to Refugee, Immigrant, and Migrant Populations
  - English <https://nrcrim.umn.edu/sites/nrcrim.umn.edu/files/2021-01/Safely%20Conducting%20Outreach%20Events%20During%20COVID-19%20English.pdf>
  - Spanish <https://nrcrim.umn.edu/sites/nrcrim.umn.edu/files/2021-01/Safely%20Conducting%20Outreach%20Events%20During%20COVID-19%20Spanish.pdf>
- Migrant Clinicians Network COVID-19 Pandemic Information and Resources Page
  - <https://www.migrantclinician.org/COVID-19-pandemic>
  - <https://www.youtube.com/watch?v=XwnvIHhU0zw>
  - Spanish <https://www.youtube.com/watch?v=32OUCJtldS8>
- The Vaccine Rollout: Perspectives from the States (The Forum, Harvard T.H. Chan School of Public Health)
  - <https://theforum.sph.harvard.edu/events/the-vaccine-rollout/>
- COVID-19 Therapeutics for Patients
  - <https://www.phe.gov/emergency/events/COVID19/therapeutics/Pages/patients.aspx>
- Dr. Debra Carr sharing her vaccine experience:

- <https://www.youtube.com/watch?v=TAD9lwFyPF0>
- AAPCHO COVID-19 Resource Hub - Resources for Health Centers Serving Asian American, Native Hawaiian, and Pacific Islander Communities
  - <http://coronavirus.aapcho.org/>
  - <https://aapcho.org/vaccine-confidence-and-access-for-asian-american-native-hawaiian-and-pacific-islander-communities-webinar-march-2021/>
- NCFH Funding Opportunities:
  - [http://www.ncfh.org/demonstration\\_project\\_grants.html](http://www.ncfh.org/demonstration_project_grants.html)
- Pacific Islander Vaccine Toolkit: <https://pi-copce.org/download/woven-with-elders-pacific-islander-vaccine-toolkit/>
- LISC, Uber, Paypal Giving Fund and Walgreens have joined forces to create the Vaccine Access Fund, an \$11 million initiative that addresses health inequities and facilitates rides to vaccination sites for residents who can't get there on their own.
  - <https://www.lisc.org/covid-19/vaccine-access-fund/>
- Promoting vaccine confidence: <https://nurseledcare.phmc.org/documents/item/1053-building-covid-19-vaccine-confidence.html>

## CDC Outreach, Messaging, and Vaccine Confidence Resources:

- One-Stop Shop Toolkits:
  - [www.cdc.gov/coronavirus/2019ncov/communication/toolkits/index.html](http://www.cdc.gov/coronavirus/2019ncov/communication/toolkits/index.html)
  - People Experiencing Homelessness
    - [www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/index.html](http://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/index.html)
  - Tribal Communities
    - [www.cdc.gov/coronavirus/2019-ncov/community/tribal/social-distancing.html](http://www.cdc.gov/coronavirus/2019-ncov/community/tribal/social-distancing.html)
  - Community Organizations
    - [www.cdc.gov/coronavirus/2019-ncov/community/organizations/community-based.html](http://www.cdc.gov/coronavirus/2019-ncov/community/organizations/community-based.html)
  - Toolkit for Pregnant People and New Parents:
    - <https://www.cdc.gov/coronavirus/2019-ncov/communication/toolkits/pregnant-people-and-new-parents.html>
  - Friends and Neighbors:
    - <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/talk-about-vaccines.html>
- Vaccine Facts and Myths
  - <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/facts.html>

## Supporting Staff and Getting Volunteers

- BPHC Guidance
  - <https://bphc.hrsa.gov/ftca/about/health-center-volunteers.html>
  - [https://bphc.hrsa.gov/emergency-response/coronavirus-frequently-asked-questions?field\\_faq\\_category\\_tid=288&combine=](https://bphc.hrsa.gov/emergency-response/coronavirus-frequently-asked-questions?field_faq_category_tid=288&combine=)

- Weitzman Institute resources:
  - <https://www.weitzmanlearning.org/coronavirus/1590-2/>
- ACU workforce resources:
  - <https://chcworkforce.org/bundle/burnout/>
  - <https://chcworkforce.org/videos/understanding-moral-distress-moral-injury-other-dangers-of-helping-others/>
  - [https://chcworkforce.org/web\\_links/star%c2%b2-center-chats-with-workforce-leaders/](https://chcworkforce.org/web_links/star%c2%b2-center-chats-with-workforce-leaders/)
  - [https://chcworkforce.org/web\\_links/2020-2021-pca-hccn-workforce-professional-development-series/](https://chcworkforce.org/web_links/2020-2021-pca-hccn-workforce-professional-development-series/)
  - [https://chcworkforce.org/web\\_links/checklist-for-administrators-managers-and-clinicians-to-integrate-community-health-workers-in-vaccine-outreach-acceptance-and-distribution-strategies/](https://chcworkforce.org/web_links/checklist-for-administrators-managers-and-clinicians-to-integrate-community-health-workers-in-vaccine-outreach-acceptance-and-distribution-strategies/)
- Points of Light: <https://www.pointsoflight.org/global-network/?country=united-states>
- National Association of Community Health Workers: <https://nachw.org/>
- MOUs for partners: <https://www.migrantclinician.org/toolsource/tool-box/memorandum-agreement-mou-template.html>
- Burnout resources:
  - [https://www.thenationalcouncil.org/wp-content/uploads/2020/10/Organizational\\_Self-Care\\_Training\\_Activity\\_Worksheet\\_FINAL.pdf?daf=375ateTbd56](https://www.thenationalcouncil.org/wp-content/uploads/2020/10/Organizational_Self-Care_Training_Activity_Worksheet_FINAL.pdf?daf=375ateTbd56)
  - <https://self-compassion.org/category/exercises/>
  - <https://www.youtube.com/watch?v=LhoLuui9gX8>
  - <https://www.ama-assn.org/practice-management/physician-health/5-steps-address-burnout-front-lines-covid-19-care>
  - <https://nurseledcare.phmc.org/past-webinars/item/734-building-a-culture-of-trauma-informed-care-for-staff.html>
  - <https://www.migrantclinician.org/witness-to-witness>
  - <https://outreach-partners.org/2017/04/03/self-care-taking-resource/>
  - <https://nhchc.org/research/publications/trauma-informed-organizations-change-package/conducting-the-nhchcs-trauma-informed-organizational-assessment/>

## People vaccinated with COVID-19 vaccines not authorized in the United States

- Some people may have received a COVID-19 vaccine that is not currently authorized in the United States. No data are available on the safety or efficacy of receiving a COVID-19 vaccine currently authorized in the United States after receipt of a non-FDA-authorized COVID-19 vaccine. However, in some circumstances people who received a COVID-19 vaccine not currently authorized in the United States may be offered revaccination with an FDA-authorized vaccine:
  - COVID-19 vaccines not authorized by FDA but authorized for emergency use by WHO
    - People who completed a COVID-19 vaccination series with a vaccine that has been authorized for emergency use by the World Health Organization

(WHO) do not need any additional doses with an FDA-authorized COVID- 19 vaccine.

- People who are partially vaccinated with a COVID-19 vaccine series authorized for emergency use by WHO may be offered an FDA-authorized COVID-19 vaccine series.
- COVID-19 vaccines not authorized by FDA or not authorized for emergency use by WHO
  - People who completed or partially completed a COVID-19 vaccine series with a vaccine that is not authorized by FDA or not authorized for emergency use by WHO may be offered an FDA-authorized COVID-19 vaccine series.

\*Administration of an FDA-authorized COVID-19 vaccine in these people should comply with all conditions of use specified under the EUA for the vaccine being used. The minimum interval between the last dose of a non-FDA authorized vaccine and an FDA- authorized COVID-19 vaccine is 28 days.

## Good News

- Biden visits a health center: <https://patch.com/virginia/oldtownalexandria/biden-visits-alexandria-vaccine-site-sets-new-eligibility-date>